



# Solutions for providing and reporting on cleaning services in buildings

In institutions where many people circulate, it is important to constantly maintain cleanliness and operational hygiene regulations. Cleaning services that are not carried out perfectly, missing sanitary resources and full rubbish bins, are unpleasant for both visitors and personnel. Usually cleaning services are carried out during the night, when the institution is closed to the public. Situations often arise, though, when it is necessary to call for cleaning services immediately during normal working hours. HelpCare allows not just the reporting of these activities, when and by whom services were carried out, but also the immediate calling of cleaning services when they are needed.

## ADVANTAGES OF USAGE:

- Calling of cleaning services whenever they are needed
- Reporting of cleaning and specific activities that have been carried out
- Providing data for resolving possible complaints about cleaning services

**CALLING  
CLEANING  
SERVICES,  
REPORTS ON  
CLEANING  
SERVICES  
PERFORMED**

## Immediate calling of cleaning services



Buttons are located in shops or in hospitals wards.

Personnel press the button.

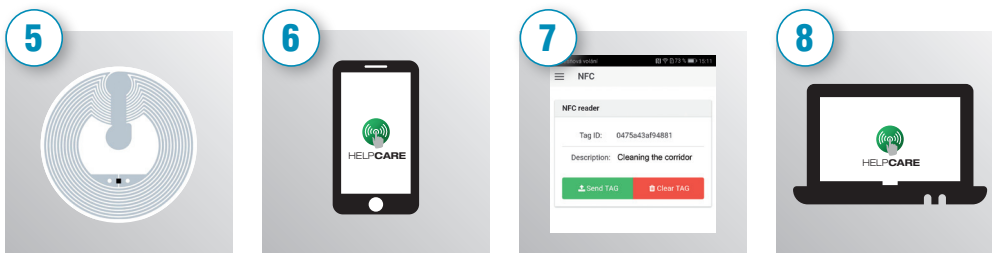
The button pressed is displayed on the mobile application of the cleaning service.

Cleaning service personnel check what is needed on the spot.

## SUITABLE FOR:

- Shopping centres
- Hospitals and health institutions

## Recording of activities performed



The NFC control chip is adhered at the place where work is performed.

When the cleaner finishes their work, they place a mobile telephone to the NFC chip.

The HelpCare application reads the NFC chip with the specific designated activity.

On the HelpCare web portal, it is possible to display details of specific activities carried out.